

THIS IS THE MONTHLY UPDATE FROM UEMSI®.

WE ARE COMMITTED TO KEEPING OUR CUSTOMERS AND REPRESENTATIVES UP TO DATE ON THE LATEST CHANGES IN OUR CATALOGS AND IN OUR BUSINESS.

IF YOU WOULD LIKE TO BE ON THE LIST TO RECEIVE THIS NEWSLETTER, PLEASE E-MAIL [INFO@UEMSI.COM](mailto:INFO@UEMSI.COM)



LET US KNOW WHAT YOU THINK OF OUR NEWSLETTER  
[KEVIN@UEMSI.COM](mailto:KEVIN@UEMSI.COM)

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# UEMSI NEWS

MONTHLY UPDATE

DECEMBER 2008

## A Message From Sully



Sully

I would like to remind you that Piranha Sewer Cleaning Hose is shipped direct from Piranha Hose. We do not have access to their inventory but normally the main sizes: ¾" & 1" x 400', 500' & 600' ship with in a couple of days from the date of the order. Lateral Hose is shipped from UEMSI 1/8" to 1/2".

Sully

## A Note From Kevin



Kevin

This month I would like to touch on damaged goods. If you receive a package from UEMSI that arrives at your facility damaged, you need to follow these steps to insure that we can aid you in correcting this issue. First you need to inspect any shipment that you receive from us with in the first 24 hours after delivery. If damage or lost items are noticed you should inform the shipper that is delivering the package to you if possible. Second take digital pictures of the damaged item or box and make a list of missing part or damage. Once you have done this make sure to report the damage to UEMSI via phone call or e-mail, if e-mailing us the info please include pictures. Lastly make sure to save the damaged part (s) or Box(s) until claim has been approved, this is very important if you do not save the damaged item and or container you claim will be denied by the shipping company.

Contact Kevin at Ph 800.666.0766 or e-mail [kevin@uemsi.com](mailto:kevin@uemsi.com)

Happy Holidays,

Kevin





Brian

## Brian Says.....

As you know, UEMSI doesn't have specials very often, but since Christmas is fast approaching I decided to loosen my belt and have a Christmas sale on every system we make, the Chaser, the ProCam and the Predator Advantage. This sale will run from December 1<sup>st</sup> to December 25<sup>th</sup>. Don't pass up this opportunity to save some green or you might be seeing red.

Call me for details. When ordering a system, you must mention this sale at time of order to receive it.

## A Message From The Graphics Department...

After many requests we have uploaded all of our literature onto our web site and is available for you to download to view and print at your convenience. Simply follow the following steps.

Go To:

[WWW.UEMSI.COM](http://WWW.UEMSI.COM)

- Click on UEMSI® Products and Services
- Then Click UEMSI® Literature Download
- Here you will find a list of all of our literature and manuals available for you to Download and Print. Click on the piece of literature you are looking for and it will open in Adobe Acrobat. From there you can view and print the literature whenever and however often as you like.

Remember, we are still filling literature request forms via e-mail, phone, or fax. Please remember literature requests can take up to 30 days to fill and ship. So if you are in immediate need of literature, going to the web site to download, view, and print is an easy and simply solution to fill you needs.

Any questions or comments contact:

Desirae' Ph 262.754.8933 or Email: [desirae@uemsi.com](mailto:desirae@uemsi.com)



The Graphics Department

W137 N5560 Williams Place  
Menomonee Falls, WI



Phone: 800.666.0766  
Fax: 800.691.0031  
E-mail: info@uems.com  
Website: www.uems.com

Watch for the January Update!



## December Birthdays & Anniversaries

**Happy Birthday to you!**  
Daniel Stetter 12/02  
Brian Kotecki 12/13

**Anniversaries:**  
Mike Udvar 13 years



**It's  
Amazing  
What We  
Can Do  
Together!**